Dear Colleagues,

CNCS employees do outstanding work every day to improve the lives of Americans and strengthen communities through service. Our success depends on careful stewardship of the public’s resources, transparency about our work, and accountability to the American people. When we work together to eliminate waste and mismanagement, we can devote more time and resources to our mission.

The Office of Inspector General (OIG) is essential to this work. OIG strengthens our operations through independent and objective audits, investigations and other reviews, and prevents and detects inefficiencies and wrongdoing that could undermine our success. CNCS employees are critical to this process, because OIG routinely needs information from CNCS staff and grantees to conduct its work effectively.

CNCS employees must take an active role in supporting OIG’s activities. This is a collaboration that is built on mutual respect, professionalism, and a shared mission to serve the American people. To that end, all CNCS personnel are expected to provide full, complete, and timely access to information requested by OIG. CNCS personnel are not required to inform or obtain permission from managers or supervisors before speaking with OIG representatives, or providing requested information.

Finally, because accountability makes us better, everyone at CNCS has a responsibility to report instances of fraud, waste, abuse, or other misconduct to OIG without delay. You may contact OIG in person, through the OIG telephone hotline (800-452-8210) or by email at hotline@cncsoig.gov. Reports can be made anonymously, and OIG honors requests for confidentiality, consistent with legal requirements. All managers and supervisors should respect employee rights to communicate directly and in confidence with OIG, and must refrain from inhibiting cooperation by any staff member, contractor, or grantee.

Accountability is everyone’s job. Thank you for what you do every day to safeguard our mission and to enhance the integrity, efficiency, and effectiveness of our programs and operations.

For more information, please review Policy No. 102, Reporting Waste, Fraud, and Abuse, and Cooperating with Office of Inspector General (OIG) Inquiries or visit OIG’s website.

Respectfully,

Barbara Stewart
Chief Executive Officer
Corporation for National and Community Service